



# Hostel and Support Services Supporting Rough Sleepers in Cardiff



Ty Trecillian



Supported  
Accommodation



Outreach Services  
and the MDT



Housing First

## Cardiff Council – Cold Weather Plan 2018 / 19

In addition to the year round 78 emergency beds the following provision will be available during the winter on a phased basis. Update – Total of **88** spaces currently active across projects - **Average void space: 15**

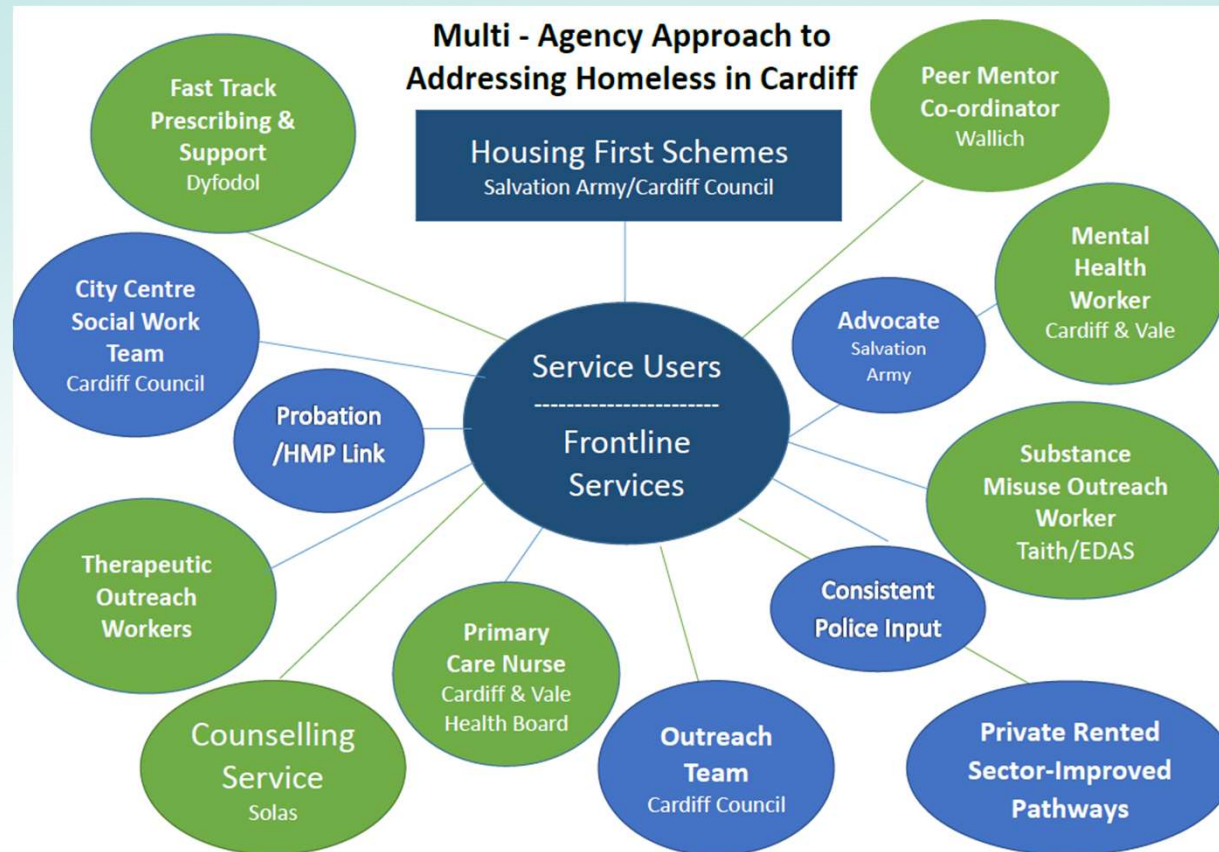
1 <sup>st</sup> November 2017 – 31 <sup>st</sup> March 2019	
<b>25</b> emergency beds - Huggard <b>5</b> emergency beds - YMCA Ambassador <b>3</b> emergency beds Salvation Army <b>1</b> emergency bed Northlands (under 24 only)	<b>Total 34</b>
10 <sup>th</sup> December 2018 – 16 <sup>th</sup> January 2019	
<b>10</b> Temp Night Shelter	<b>Total 44</b>
17 <sup>th</sup> December 2018 – March 2019 (Confirmed)	
<b>Cardiff Church's Night Shelter</b> - 15 spaces each night on rota basis  <b>5</b> additional pods in Ty Tresillian	<b>Total 59</b>
16 <sup>th</sup> January 2019– 31 <sup>st</sup> March 2019	
<b>22</b> Wallich Night Shelter <b>12</b> Ty Nos <b>4</b> Glan Yr Afon <b>A further 52 spaces available if needed</b>	<b>Total 87</b>

# Outreach Services

- Role is to engage with people who sleep rough and support them into accommodation and other services.
- The team works within an Assertive Outreach and Strengths based approach
- The team complete Statutory Homeless Assessments. Over 50 since September 2018. 21 Priority Need decisions. 23 ongoing.
- The team work with Rough Sleepers across the whole city not just city centre.
- Service runs on weekdays from 06:30-00:00 and 06:30-14:00 on a weekend
  
- Since December 2017 we have assisted 187 people into accommodation
- Last Week we accommodated 5 rough sleepers in one day
- In the immediate days surrounding that, 4 new people appeared on the streets
- This demonstrates the complexities of the this problem.

# Homeless is not just a housing issue...

City Centre Team Multi Agency team needs to be further developed



WG Grant funding has been achieved to extend the services in the city centre team, however this funding is temporary

The Substance Misuse Worker/ Peer Mentor started in Dec, the Therapeutic Worker starts in Jan. Mental Health worker and Advocate due to start the end of Jan With the rest of the team in place by the end of Feb/early March

# Ty Tresillian

## Homeless Hostel for Single People and Couples

- Provide accommodation to vulnerable individuals and couples who are in housing need.
- Lead support needs include mental health and substance misuse
- 24 Resident rooms
- Additional provision: 13 EOS Pods, 3 External Cabins and 15 floor space units
- Provides advice, guidance, structured support
- We provide a range of opportunities to support our clients towards a positive future. This includes Football, Gardening, Cooking, Budgeting and Accredited learning.
- During the last quarter we have had:
  - 6 positive move on's
  - 0 evictions
  - Accommodated an average of **30** people in our additional provision

# Supported Accommodation

## Accommodation for Rough Sleepers

- Supported Self-Contained Accommodation – 43 Flats
  - Incorporates 12 Rough Sleeper Project Flats
  - New Support Team
  - All occupants formerly rough sleeping
  - 15 people have accessed since April 2018
  - 85% maintaining their accommodation and engaging with support
  - Also, SAIL Project – 5 units with 85% success rate and no evictions in last 4 years
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- Ty Nos (Night House)
  - Offering shared accommodation during Cold Weather
  - Weekly referrals made to this project
  - Opened on 16.1.2019
  - Offers 12 bed spaces solely for rough sleepers
  - Referral route through Outreach Services

## Housing First - Pilot

- Since October 2018 Cardiff Council has been piloting a Housing First Scheme utilising the Private Rented Sector.
- An evidence-based approach, which uses stable housing as a platform to enable individuals with multiple and complex needs to begin recovery and move away from homelessness.
- Building productive relationships with landlords
- Providing intensive holistic support to clients
- Currently have 4 clients engaging with support
- 2 currently in independent accommodation
- 2 with flat viewings in the near future
- Looking to expand over the coming months.